

NEWS RELEASE



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Colliers Concludes East Coast Site Search for Ubiquity Global Services with 30,000 SF Call Center Lease in Wilkes-Barre, PA

April 23, 2019 [Wilkes-Barre, PA] – [Ubiquity Global Services](#), a multinational business process and call center outsourcing organization recognized as one of the fastest-growing private companies in the United States for two consecutive years has announced that it has selected a 30,000 square foot call center in Eastern Pennsylvania for its 8th worldwide location. The move is expected to bring over 400 jobs to the region in the next few years.

The facility, located at 1061 Hanover Street in Wilkes-Barre, PA is owned by Mericle Development. “Northeastern Pennsylvania is the perfect location to help us continue our extraordinary growth and expansion in the United States,” says Ubiquity President and CEO Matt Nyren. “The local talent pool, proximity to our New York City headquarters and support from state and local economic development groups made Wilkes-Barre an easy choice. We’re excited to grow our global footprint and contribute to the region’s renewal as a hub of commerce.”

[John Susanin](#) and [Adam Schindler](#) of Colliers International represented Ubiquity in the East Coast search. Local project partners included Penn’s Northeast.

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About Ubiquity Global Services

Ubiquity Global Services, Inc., is a multinational business process and call center outsourcing organization that helps partners improve customer satisfaction while reducing operating costs. Ubiquity offers live customer experience management services, interactive voice response (IVR) solutions, and a comprehensive risk and compliance solution that includes fraud investigations, and dispute and chargeback management. Engineered for operational excellence, Ubiquity’s technology platform also delivers actionable business intelligence. Headquartered in New York City, the company has delivery locations in Europe, Asia and the Americas, as well as an innovation hub in Amsterdam. [Inc. magazine](#) named Ubiquity one of the fastest-growing private companies in the United States for the past two years. Together with its partners, Ubiquity is pioneering a new approach for maximizing the potential of every customer contact. For more information, visit www.ubiquitygs.com.

About Colliers International

Colliers International (NASDAQ, TSX: CIGI) is a leading global real estate services and investment management company. With operations in 68 countries, our 14,000 enterprising people work collaboratively to provide expert advice and services to maximize the value of property for real estate occupiers, owners and investors. For more than 20 years, our experienced leadership team, owning more than 40% of our equity, have delivered industry-leading investment returns for shareholders. In 2018, corporate revenues were \$2.8 billion (\$3.3 billion including affiliates), with more than \$26 billion of assets under management.

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